

# 2026 Strategic Plan

## Plan Area: Enhance Access



### Increase provider capacity

**Strategies:**

Offer training and technical assistance to providers seeking/maintaining certification.

**Measures:**

Measure trainings provided; number of new providers available in Butler County.



### Encourage the use of technology to enhance people's lives.

**Strategies:**

Promote the use of assistive technology and remote supports to increase people's independence.

**Measures:**

Increase utilization by 5-10% annually.



### Increase Public Awareness

**Strategies:**

Increase awareness through social media, earned media, attending events and newsletters.

**Measures:**

Track community engagement, social media growth, media mentions, subscriber growth in the quarterly & Community Connections newsletters.

### Plan Area: Enhance Access



#### Increase self-advocacy efforts in the community

**Strategies:**

Increase monthly attendance at Speak-Up. Provide education to advocates in self-directed services.

**Measures:**

Track attendance at monthly meetings. Track self-directed training opportunities.

## Plan Area: Enrich Life Transitions



### Improve transition of supports occurring throughout the lifespan

#### **Early Childhood Strategy:**

Support families as they transition from Early Intervention to Service and Support Administration by collecting necessary documents prior to the child turning 3 years old. Share transition handouts with families.

**Measures:** Track the number of children found eligible, send a survey to families after transition/track results.

#### **Teen to Adult Strategy:**

Support families as their child turns 14 and begins transition planning for life beyond high school.

**Measures:** Track the number of youth moving to the Transition Team (age 14) and send a survey to families after the 90 day transition. Track satisfaction results.

#### **Employee Transitions Strategy:**

Establish processes and timelines to communicate with people served when employee transitions occur, affecting the team process.

**Measures:** Track the percentage of notification letters sent out within five days of the assigned employee change.



### Successfully connect people to residential options.

#### **Strategies:**

Maximize Accessible Housing Options to reduce housing subsidy costs by reducing the number of vacancies by 10% annually.

#### **Measures:**

Track and monitor vacancies in housing board partner homes.



### Expand opportunities for community employment

#### **Strategies:**

Build connections with area businesses to increase competitive employment opportunities for people with DD by 3% annually.

#### **Measures:**

Track number of people who are employed in competitive, integrated employment.

## Plan Area: Employee Engagement and Financial Stability



### Maintain Organizational Culture and Staff Engagement

**Strategies:**

Ensure timely and transparent communication regarding fiscal status, service priorities and cost savings measures.

**Measures:**

Track staff surveys results, employee engagement survey results, communication efforts and employee turnover.



### Ensure financial sustainability through forecasting and planning while demonstrating good fiscal stewardship of tax revenues

**Strategies:**

Increase revenue, reduce operating expenses and ensure services are provided in economically efficient ways.

**Measures:**

Educate stakeholders and public about county board funding, including mandated services and positions. Develop and implement cost savings plan with Board.