

Agencies Providing Residential Supports for Individuals with DD Butler County, Ohio

Directory Information:

Agency Name: SupportCare Inc.
 Local Address: 4841B Business Center Way
 City, State, Zip: Cincinnati Ohio 45246
 Telephone: 513-942-4555
 Web address: www.supportcareinc.com
 Fax: 513-346-2747
 Local Director: Julian Robb
 Email: julian.robb@viaquestinc.com
 Local Agency Intake Name if Different:
 Office hours: Mon-Friday 8:00am - 5:00pm

Staff Supports Provided:**Number of Individuals Served/Program:**

(Check those that apply in Butler Co.)

Services listed are provided in the individual's home unless otherwise specified.

		Current No. Served	Accepting New Referrals	
IO Waiver	<input checked="" type="checkbox"/>	0	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Homemaker/Personal Care				
Level 1 Homemaker/ Homemaker/Personal Care	<input checked="" type="checkbox"/>	0	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Foster Care	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Other Services	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Licensed Group Home (4-6 people)	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
ICF/MR	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Planned Respite Care	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Emergency Respite Care	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Leisure/Recreation	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Transportation	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>

	# of Bldgs.	# Individuals Per building	# Served	Capacity
Licensed Group Home	0	_____	_____	_____
Licensed ICF/MR			_____	_____

TOTAL SERVED

Planned Respite Care Capacity: 0

Emergency Respite Care Capacity: 0

Day Habilitation/Supported Employment Yes No **Refer Butler County DD Adult Services link for more information.****Main Office Information** (if applicable)

Address:
 City, State, Zip:
 Telephone:
 Chief Executive Officer
 Office hours:

ViaQuest Inc.
 525 Metro Place North Suite 300
 Dublin Ohio 43017
 1-800-645-3267
 Rich Johnson, President & CEO
 M-F 9am-5pm

Counties/States Served by Agency: <u>County/City/State</u> <u>No. Served</u> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> Hamilton, Brown, Greene 450 Preble, Franklin, Delaware Union, Stark, Cuyahoga, Lake, Medina </div>	Agency Type: Ownership: Private Proprietary <input checked="" type="checkbox"/> Corporation <input type="checkbox"/> Other (Specify) <input type="checkbox"/> Profit <input checked="" type="checkbox"/> Non-Profit <input type="checkbox"/>
History: Total years providing services: 19 Years providing service in Butler Co.: na	(if Private Proprietary or Partnership) Owner Name(s): ViaQuest Inc.

Experienced in providing services to individuals with: (Check those that apply)

Autistic Behavior	<input checked="" type="checkbox"/>	Behavioral Challenges	<input checked="" type="checkbox"/>
Brain Injury	<input checked="" type="checkbox"/>	Cerebral Palsy	<input checked="" type="checkbox"/>
Children	<input checked="" type="checkbox"/>	Medically Fragile	<input type="checkbox"/>
Hearing Impairment	<input type="checkbox"/>	Mental Illness	<input checked="" type="checkbox"/>
Mental Retardation	<input checked="" type="checkbox"/>	Physical Impairment	<input checked="" type="checkbox"/>
Seniors	<input type="checkbox"/>	Visual Impairment	<input checked="" type="checkbox"/>
Developmental Disability	<input checked="" type="checkbox"/>	Other:	<input type="checkbox"/>

Direct Service Staff Information: (Butler County Staff only)
Educational / Experience Requirements for Direct Service Staff: HS Diploma 22 hours of pre-service

Description of Agency Orientation:

Do Direct Service staff drive? Yes No
If YES, what are the driving requirements?

Are they covered under the agency auto policy? Yes No

Standard requirements for all Direct Service Staff:
18 or older, BCII background check, Nurse Aid Registry check,
Abuser Registry Check, HS Diploma, SS Card, 8 hours of pre-service training

Average In-service Training Hours Per Year: 12-16

Number of Direct Service Staff (Full-time equivalents): 150

Staff Length of Service:	Years	No. of Staff
	0 – 1 yrs	_____
	1 – 3 yrs	_____
	3 – 5 yrs	_____
	5 + yrs	_____

Number of terminations per year
----- X 100
Average number of employees

Average Turnover per Year: 27%

Pay Range: \$8.75 to start \$9.00 after 90 days

Benefits Offered: Paid time off, long & short term disability, Vision and Dental plan, 401K

Describe Supervisory/Administrative Structure: (Butler County Staff Only)

Describe Additional Educational / Experience/Training Requirements for Frontline Supervisory Staff:

Staff participate in a 32 hour classroom training, including:
• Personnel• CPR and First Aid• Philosophy of Supported Living• MUI/abuse• Rights and responsibilities• M

Average In-service Training Hours Per Year: 12-16

Average Number of Sites Supervised: 0

Average Number of Individuals Served: 0

Ratio of Frontline Supervisory Staff to Frontline Staff: 0

Average Length of Service: 0

Average Turnover per Year: 0

Service Recipient References:

Name: Available upon request
Address:
City, State, Zip:
Telephone:

Name:
Address:
City, State, Zip:
Telephone:

Other:
Name:
Address:
City, State, Zip:
Telephone:

Family/Guardian/Advocate References:

Name: Available upon request.
Address:
City, State, Zip:
Telephone:

Name:
Address:
City, State, Zip:
Telephone:

Other:
Name:
Address:
City, State, Zip:
Telephone:

Additional Information About the Agency:

Agency Mission/Philosophy:

SupportCare believes that everyone has a right to live in the community to the fullest extent that they choose, regardless of whether or not they have a disability. Some people need extra support to live in the community. That's where we come in. SupportCare provides the support that people need to live a full life; to become active community members, to take responsibility for their own lives, and to make decision

Supervision/Support Provided to Direct Service Staff:

In addition to monthly staff meetings, we offer in-services to staff quarterly. Staff can choose, or be assigned training, and must attend at least two in-services per year. We also design training based on the needs of the people we serve. Some sample subjects include:• Community Inclusion • Rights and Responsibilities• Working with Families• Dual Diagnosis• Stress Management

Accreditation/Licensure Status: (if applicable)

Internal System for Quality Assurance:

The Program Director will be visiting your home frequently to make sure that staff are doing everything they are supposed to. Our Director supervises the team of Program Directors and our Quality Assurance Specialist. Reviews are done at least monthly to ensure proper service provision.

System for Accounting and Auditing Individual Finances:

• We will teach you how to budget your money, pay your bills, and balance your checkbook, if you would like. • Only you and your Program Director have direct access to your checking and/or savings account. Prior to your Program Director gaining access to your account, they must be with our agency for a minimum of three months. • Your Program Director reviews the monthly financial packet, ensuring that all funds are accounted for, and all bills are paid in full and on time. • the Quality Assurance Specialist complet

Additional Agency Information:

Supported living means working with people. And people's needs change daily. At SupportCare we stress open communication with you, your family, your case manager, your staff, and any other people that may be involved in your life. Open communication ensures that everyone involved keeps up with the changes that are happening everyday.

Agency is certified by DODD as:

- Supported Living provider
- Individual Options Waiver Services provider
- Level 1 Waiver
- Transportation provider for Supported living
- Other (specify) :

For additional information, please visit our agency website at:

www.supportcareinc.com