

Agencies Providing Residential Supports for Individuals with DD Butler County, Ohio

Directory Information:

Agency Name: The Good Shepherd Home Care, LLC
 Local Address: 300 E. Business Way, Suite 235-236
 City, State, Zip: Cincinnati, OH 45241
 Telephone: 513-488-1938 or 800-921-7536
 Web address: www.thegoodshepherdhomecare.com and www.ohiospecialneedsprovider.com
 Fax: 513-488-1938 or 513-247-7966
 Local Director: John M. Wallace, CEO
 Email: john@thegoodshepherdhomecare.com
 Local Agency Intake Name if Different: Deborah or Roni
 Office hours: 8am to 6pm M-F (Available 24/7)

Staff Supports Provided:
Number of Individuals Served/Program:

(Check those that apply in Butler Co.)

Services listed are provided in the individual's home unless otherwise specified.

		Current No. Served	Accepting New Referrals	
IO Waiver	<input type="checkbox"/>	_____	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Homemaker/Personal Care				
Level 1 Homemaker/ Homemaker/Personal Care	<input type="checkbox"/>	_____	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Foster Care	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Other Services	<input type="checkbox"/>	_____	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Licensed Group Home (4-6 people)	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
ICF/MR	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Planned Respite Care	<input type="checkbox"/>	_____	Yes <input type="checkbox"/>	No <input type="checkbox"/>
Emergency Respite Care	<input type="checkbox"/>	_____	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Leisure/Recreation	<input type="checkbox"/>	_____	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
Transportation	<input type="checkbox"/>	_____	Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
# Individuals				
	<u># of Bldgs.</u>	<u>Per building</u>	<u># Served</u>	<u>Capacity</u>
Licensed Group Home	_____	_____	_____	_____
Licensed ICF/MR			_____	_____
TOTAL SERVED				
Planned Respite Care Capacity:	_____			
Emergency Respite Care Capacity:	_____			

 Day Habilitation/Supported Employment Yes No

Refer Butler County DD Adult Services link for more information.

Main Office Information (if applicable)

Address:	300 E. Business Way
City, State, Zip:	Suites 235-236 Cincinnati, OH 45241
Telephone:	513-488-1938
Chief Executive Officer	John M. Wallace
Office hours:	M-F 8am to 6pm (Available 24/7)

Counties/States Served by Agency: <u>County/City/State</u> <u>No. Served</u> <div style="border: 1px solid black; padding: 5px; margin-top: 5px;"> Butler County, Cincinnati, OH Hamilton County, Cincinnati, OH Warren County, Cincinnati, OH Clermont County, Cincinnati, OH </div>	Agency Type: Ownership: Private Proprietary <input checked="" type="checkbox"/> Corporation <input type="checkbox"/> Other (Specify) <input type="checkbox"/> Profit <input checked="" type="checkbox"/> Non-Profit <input type="checkbox"/>
History: Total years providing services: 1 Years providing service in Butler Co.: 1	(if Private Proprietary or Partnership) Owner Name(s): John and Deborah Wallace

Experienced in providing services to individuals with: (Check those that apply)

Autistic Behavior	<input checked="" type="checkbox"/>	Behavioral Challenges	<input checked="" type="checkbox"/>
Brain Injury	<input checked="" type="checkbox"/>	Cerebral Palsy	<input checked="" type="checkbox"/>
Children	<input checked="" type="checkbox"/>	Medically Fragile	<input checked="" type="checkbox"/>
Hearing Impairment	<input checked="" type="checkbox"/>	Mental Illness	<input checked="" type="checkbox"/>
Mental Retardation	<input checked="" type="checkbox"/>	Physical Impairment	<input checked="" type="checkbox"/>
Seniors	<input checked="" type="checkbox"/>	Visual Impairment	<input checked="" type="checkbox"/>
Developmental Disability	<input checked="" type="checkbox"/>	Other: spina bifida, MD	<input checked="" type="checkbox"/>

Direct Service Staff Information: (Butler County Staff only)
Educational / Experience Requirements for Direct Service Staff: >3 years/Min. STNA; LPNs; RN: MHT

Description of Agency Orientation: New hire orientation every 3 weeks; competency exams; training

Do Direct Service staff drive? Yes No
If YES, what are the driving requirements? Clear driving history record

Are they covered under the agency auto policy? Yes No

Standard requirements for all Direct Service Staff:
18 or older, BCII background check, Nurse Aid Registry check,
Abuser Registry Check, HS Diploma, SS Card, 8 hours of pre-service training

Average In-service Training Hours Per Year: 240 clock hours

Number of Direct Service Staff (Full-time equivalents): 42 FTEs

Staff Length of Service:	Years	No. of Staff
	0 – 1 yrs	42
	1 – 3 yrs	_____
	3 – 5 yrs	_____
	5 + yrs	_____

Number of terminations per year
----- X 100
Average number of employees

Average Turnover per Year: 4.8%

Pay Range: 11.50 to 14.50

Benefits Offered: PTO; 401K; Dental

Describe Supervisory/Administrative Structure: (Butler County Staff Only)

Describe Additional Educational / Experience/Training Requirements for Frontline Supervisory Staff:

All leadership staff must participate in and satisfactorily complete Leadership Training; annual developmental disabilities training; etc. (Refer to Training Program Matrix)

Average In-service Training Hours Per Year: 240 Clock Hours

Average Number of Sites Supervised: 15

Average Number of Individuals Served: 8 per each Clinical Field Services Administrator (LPN)

Ratio of Frontline Supervisory Staff to Frontline Staff: 1:8

Average Length of Service: 1 year

Average Turnover per Year: 0%

Service Recipient References:

Name:
Address:
City, State, Zip:
Telephone:

Name:
Address:
City, State, Zip:
Telephone:

Other:
Name:
Address:
City, State, Zip:
Telephone:

Family/Guardian/Advocate References:

Name:
Address:
City, State, Zip:
Telephone:

Name:
Address:
City, State, Zip:
Telephone:

Other:
Name:
Address:
City, State, Zip:
Telephone:

Additional Information About the Agency:

Agency Mission/Philosophy:

The Good Shepherd Home Care is committed to creating a positive culture with the delivery of our services and care by focusing on creating new opportunities for developing healthy relationships and acknowledging the unique gifts that every individual has within them that enriches the lives of every one they touch. "Exceptional care should not be the exception to the standard, but the expectation."

Supervision/Support Provided to Direct Service Staff:

Clinical Field Services Administrator assigned to each team (8) of direct care staff who is at minimum an LPN. Provides 24/7 support to team members; daily audits of charting/documentation and care provided.

Accreditation/Licensure Status: (if applicable)

Pending Medicare Part A certification
DODD certified

Internal System for Quality Assurance:

1.0 FTE Compliance Administrator/Quality Assurance Manager

System for Accounting and Auditing Individual Finances:

0.5 FTE Detailed records of all transactions and completion of all required paperwork for government reporting will be maintained for all clients.

Our employees are professionals with education and experience in the field of financial management.

Additional Agency Information:

The Good Shepherd staff work to eliminate barriers to economic opportunity faced by people with disabilities. We support activities that lead to community involvement, economic self-sufficiency and personal empowerment through strategies that encourage cooperation, interdependence, equalization of resources and asset building for people with disabilities. Good Shepherd is locally owned and managed by individuals with advanced degrees in mental health, social work, nursing, and business.

Agency is certified by DODD as:

- Supported Living provider
- Individual Options Waiver Services provider
- Level 1 Waiver
- Transportation provider for Supported living
- Other (specify) : Social Work

For additional information, please visit our agency website at:

www.thegoodshepherdhomecare.com