

## Overview of UI/MUI Trends and Patterns Review

UIs and MUIs are reviewed at the agency level, county level and sometimes state level. The purpose of these reviews is to find trends and patterns that are affecting the quality of life for individuals receiving services and address them to improve quality outcomes for the individuals receiving DD services. This document discusses only the trends and patterns review processes. To learn more about UIs/MUIs, click here: <http://dodd.ohio.gov/health/documents/FamilyHandbook.pdf>

### UNUSUAL INCIDENTS

When a UI occurs, it is added to a log by the provider or agency whose staff witnessed or discovered the incident. Each month, the provider or agency must review the log to see if there are any trends/patterns of UIs. If there are, the provider must address them with a prevention plan to reduce the likelihood of recurrence. Any UI trends are then added to the individual's ISP along with preventative measures. Also each month, the county board (or DODD if it is a county board program) reviews a representative sample of provider/agency UI logs to ensure that incidents are being appropriately reported and addressed.

### MAJOR UNUSUAL INCIDENTS

The MUI review process is more in-depth due to MUIs often being more severe than UIs. When a MUI occurs, it is entered into an online system called the Incident Tracking System (ITS). The ITS is reviewed regularly by DODD. If trends/patterns are noted for a person or agency, DODD will ask the county board to make sure they are addressed.

Additionally, providers/agencies complete a quarterly review of all MUIs to check for trends/patterns. If there are trends/patterns, the provider must address them with a prevention plan to reduce the likelihood of recurrence. Any MUI trends are then added to the individual's ISP along with preventative measures. The provider/agency is required to send their quarterly MUI review to the county board. The county board (or DODD if it is a county board program) reviews the reports to ensure all MUI trends/patterns are appropriately addressed.

Twice a year, the Stakeholder's Committee (a group of stakeholders including families, guardians, county board and provider staff, community members, etc) meets to review data from the entire county and identify county-wide trends and patterns. The Stakeholder's Committee creates a plan of action to address any county-wide trends and patterns they identify. The plan of action is also reported to DODD.

DODD also completes reviews at a state-wide level to identify trends and patterns. DODD will then issue health and safety alerts (<http://dodd.ohio.gov/health/alerts.htm>) to keep people informed about what trends and patterns they identify and recommendations for how to address them.

PLEASE NOTE: If you are interested in serving on the Butler County Board of DD's Stakeholder Committee, please contact Leia Snyder at [lnsnyder@butlerdd.org](mailto:lnsnyder@butlerdd.org) or call 513-867-5671.