




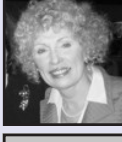



- Imogene O'Lenick
Board President

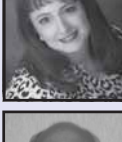

- Rev. Dr. Kim Katterheinrich
Vice President



- Dennis Rogers
Recording Secretary


- Dr. Kathy McMahon-Klosterman


- Linda Good


- Utawna Leap


- Craig Moon



For accessibility issues or concerns contact Karen Whalen, Director of Quality Assurance and Medicaid Services, at 513-867-5671 or email her at karenw@butlermrdd.org

Butler County Board of MRDD Directory of Facilities

Eligibility & Referral

441 Patterson Drive
Fairfield, OH 45014
513-867-5600
1-800-874-0268

Janet Clemmons Center

282 N. Fair Avenue
Hamilton, OH 45015
513-867-5960

Hamilton Center

3400 Symmes Road
Hamilton, OH 45015
513-867-5970

Liberty Center

5645 Liberty-Fairfield Road
Hamilton, OH 45012
513-867-5977

Middletown Center

1520 14th Avenue
Middletown, OH 45044
513-425-8728

Middletown Enrichment Center

1209 N. University Blvd.
Middletown, OH 45042
513-425-8622

Central Administration

155 Donald Drive
Fairfield, OH 45014

Major Unusual Incident Office

513-867-5913

Office Hours

8:00 a.m. to 4:30 p.m.

In case of emergency

513-867-5913

**West Chester Area
Community Team Office**

7969 Cincinnati-Dayton Road, Suite A
West Chester, OH 45069
513-867-5700

**Hamilton & Fairfield
Community Teams Office**

441 Patterson Drive
Fairfield, OH 45014
513-867-5600

**Hamilton West
Community Team Office**

1270 Eaton Avenue
Hamilton, OH 45013
513-867-5750

**Middletown Area
Community Team Office**

4418-B Lewis Street
Middletown, OH 45044
513-420-2570

ANNUAL REPORT to the COMMUNITY

Message from the Superintendent



We are happy to present our 2006 Annual Report to the community. We called 2006 "A Year of Challenges" and we will continue to see these challenges through 2007. We accomplished a lot last year and have highlighted some of our achievements in this report. We feel very good about what we have strived for on behalf of Butler County citizens.

Our mantra, in 2006, became, "we are no longer THE provider, but A provider." New in 2006, our primary focus was to empower individuals so that they could make choices about who, what, and where they wanted services. We found ways to help nurture natural supports from family, friends, and the community.

Administratively, one of our "tests" when trying to make decisions about programs and services was to ask, "Does this activity increase service capacity to support people with disabilities to expand their opportunities to participate in community life as they choose?"

We continue to adjust our programs and supports to better meet the needs and choices of individuals and their families, even in a financial environment that is ever decreasing and volatile.

We are well into 2007 and have a very ambitious plan and numerous goals that we are currently focusing on:

- ◆ Continuing the implementation of self-determination principles and practices.
- ◆ Providing specialized services and supports to individuals (especially to those whose needs go beyond what is typically provided).
- ◆ Facilitating further connections between individuals and their community.
- ◆ Working creatively within the state rules and Medicaid funding challenges so as to create further capacity for services.
- ◆ Further facilitate "quality" into the lives of the individuals we support.

We look forward to reporting our progress to you. On behalf of the Board and myself, thank you to everyone for your commitment and to the support you provide in fulfilling our mission: To support individuals to successfully live, work, and learn in the community.

Sincerely,

Christina Hurr
Superintendent



By the numbers - a year in review

TYPE OF SERVICE	2006 ENROLLMENT
COMMUNITY SERVICES	
Children's Programs	750
Support Coordination only	312
Family Support only	133
ADULT SERVICES, DIRECT	
Personalized Adult Services	27
Habilitation	341
Community Employment	94
ADULT SERVICES, CONTRACTED	
Enclave/Work Crew	19
Habilitation	119
Senior Services	23
Community Employment	57
TOTAL SERVED	1,875
ADDITIONAL SUPPORTS *these numbers are duplicates from the numbers above	
PROGRAM SERVICES AND SUPPORTS	
Support Coordination	1028
Family Support Services	465
Family Focus	112
Behavior Support	143
Psychiatric Support	67
Social Health Education	64
PUBLIC SCHOOL SUPPORT	
Pre-school to school transition	300
Classroom management	92
School age support coordination	225
RESIDENTIAL SUPPORTS	
Supported Living	7
IO Waiver	233
Level 1 Waiver	196
INTERMEDIATE CARE FACILITIES FOR THE MENTALLY RETARDED	
Fairfield Center	117
Camelot	32
Doty House	20
GW - Curtis	7
GW - Gardner	7
Montgomery Development Center	4
Gallipolis Development Center	1
Southwest Development Center	8
HUMAN RESOURCES FIGURES	
Full-time positions	270
Current number of employees	252
Educational Level	
High School	129
Associate's Degree	3
Bachelor's Degree	75
Master's Degree	42
Doctorate's Degree	3
Tenure/Experience	
1-5 years	112
6-10 years	52
11-15 years	35
16-20 years	19
21-25 years	28
26-30 years	5
30+ years	1

Accomplishments of 2006 - a year of changes and challenges

During 2006, our focus was on empowering individuals to make choices about the types of services they wanted. We underwent many organizational changes and challenges to make that happen. Below is a snapshot of the accomplishments we celebrated last year.



Overall Agency Highlights

Includes Business Office, Human Resources, Community Outreach, and Transportation/Site Services:

- ◆ Awarded a national CARF Accreditation with commendations in several areas including specialized services, community integration, business and fiscal operations, nursing, human resources and staff development.
- ◆ Received two Ohio Public Images (OPI) awards for our agency video and the internal newsletter, Community Connections.
- ◆ Completed the revision and update of the agency web site, including ensuring that it is accessible to all individuals.
- ◆ Increased the number of media releases and increased the number of items that made it to print.
- ◆ Updated our technology, including our client information system and e-filing.
- ◆ Lowered overall transportation expenses.
- ◆ Acquired grant monies for special projects.
- ◆ Met with families and implemented the Payer of Last Resort Policy and Sliding Fee Schedule, during the latter part of the year.
- ◆ Maintained employee turnover rates well below the national average.
- ◆ Reduced positions and/or reallocated staffing as needed.
- ◆ Improved timeliness of employee performance evaluations to 90 percent, a 35 percent improvement.
- ◆ Improved our tracking and accountability of employee attendance, including FMLA related and Worker's Compensation related absences.
- ◆ Defined measures of effectiveness, efficiency, and satisfaction for all program services.

Program Services and Supports

Includes Early Childhood Services, Adult Services and Ancillary Services:

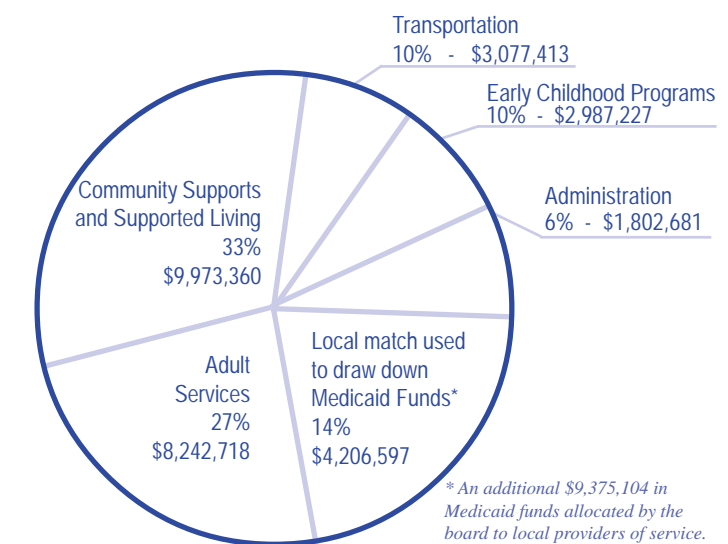
- ◆ Developed increased opportunities for individuals to access and participate within their community.
- ◆ Changes in adult facilities were made so that there was an increased focus on meaningful activities based on individual interests.
- ◆ Customized Day Habilitation was created for individuals who had no previous access to meaningful day activities due to their unique needs.
- ◆ More thoroughly defined the cost of our services, so that individuals and families can make more informed choices around their individual budgets and service and support options.
- ◆ Increased options to families in need of Early Intervention Services for their children from birth through 2 years.
- ◆ Created a full time position dedicated to staff development and training for Board employees, volunteers, as well as provider agencies.
- ◆ Development of a "Technical Assistance Team" that encompasses several disciplines that can come together at any time to assist an individual in an emergency/dire situation.
- ◆ Were able to offer more specialized services (i.e. psychiatric, behavioral supports, therapies, social skills training) to individuals and their families.
- ◆ Reallocated our nursing staff to enable them to provide additional medical supports within the community and residential settings.

Community Services

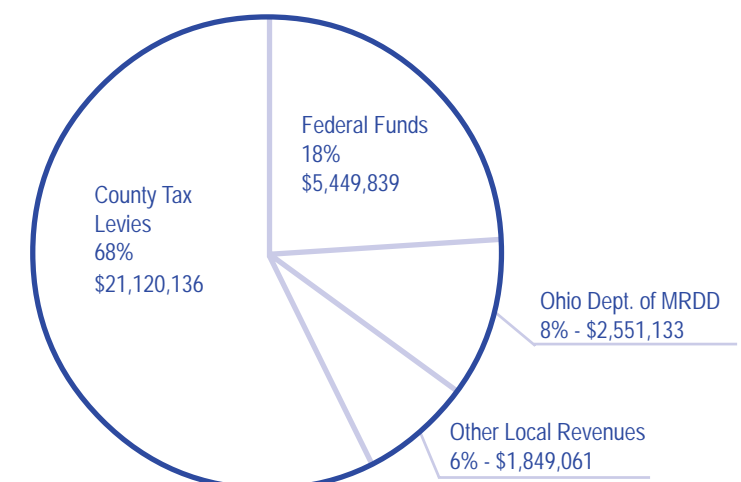
Includes Service and Support Administration as well as Quality Assurance, Medicaid Services and Office of Incident Review:

- ◆ Increased the number of adult day program options by 14 percent.
- ◆ Had a greater use of volunteers in one-on-one situations to better meet the individual specific needs of individuals we serve (exceeded our goal by 10 percent).
- ◆ Provider selection guide was developed and made available to adults to facilitate more informed choice.
- ◆ Participated in multi-agency collaboration in the development of Project Search for 12 students nearing graduation.
- ◆ Expanded the use of Individual Budgets by 20 percent.
- ◆ Increase our capacity for Person Centered Planning by recruiting and training additional facilitators (internal & external to the agency).
- ◆ Provided 67 new Level I and 12 new Individual Options Waivers to individuals. This represents an overall increase of 76 percent.
- ◆ Continued to increase our supports to the self advocates group, EPRO.
- ◆ An independent group of employees, providers, families, and other interested parties, developed a "Quality Co-op" to look at and explore issues of "quality" for the individuals we jointly support.
- ◆ Created an improved system for tracking Major Unusual Incidents.

2006 Expenditures - \$30,289,996



2006 Revenues - \$30,970,169



NOTE: The Board received \$3,846,373 during 2006 as a final settlement for Medicaid programs provided for in 2000, 2001, 2002, and 2003.